

**PRESS RELEASE**

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**AMERICAN AIRLINES OPENS FLAGSHIP FIRST DINING  
AND FLAGSHIP LOUNGE IN NEW YORK'S JFK AIRPORT**

*American is the first U.S. airline to open a restaurant-style dining experience on the ground,  
elevating the experience for Flagship First customers*

FORT WORTH, Texas – Today American Airlines debuts its newly-renovated Flagship Lounge and brand new Flagship First Dining at New York John F. Kennedy International Airport. In addition to the JFK lounge opening today, new or renovated Flagship Lounges are planned for:

- Chicago O'Hare (ORD) (new location within ORD)
- Dallas Fort Worth (DFW) (new)
- Los Angeles (LAX)
- London Heathrow (LHR)
- Miami (MIA) (new)
- Philadelphia (PHL) (new)

American began renovations to its Flagship Lounges and announced its plan for Flagship First Dining last year as part of a \$200 million investment in the luxury travel experience.

**Flagship Lounge**

Starting today, American is expanding access for Flagship Lounges to include Business Class customers traveling on qualifying international and transcontinental flights, in addition to First Class customers on those flights who previously had access. The renovated and larger Flagship Lounge at JFK allows those customers to unwind, work or refresh before their flight with quiet rooms, individual work pods and showers. Customers will enjoy a range of food options including a robust hot and cold food buffet, an a la carte dining menu and a chef's table with a rotating menu of made-to-order entrees. They can pair their meals with premium wine and champagne or a drink from our "make your own cocktail" station.

**Flagship First Dining**

Customers traveling in First Class on qualifying international and transcontinental flights will have exclusive access to Flagship First Dining, located within the Flagship Lounge. The sit-down restaurant experience will offer customers complimentary, full-service dining with locally-inspired menus.

The JFK menu will feature ingredients from local purveyors including cheese from Sprout Creek Farms and grass-fed beef from Joyce Farms that will be used in American's signature Flagship Burger, an item that will be available in all of our Flagship First Dining locations. Customers can enjoy specialty cocktails designed by renowned New York mixologist Pamela Wiznitzer and hand-selected wines from master sommelier Desmond Echavarrie.

“Customers in the Flagship Lounge and in Flagship First Dining will enjoy elevated service throughout their trip,” said Kurt Stache, Senior Vice President, Marketing, Loyalty and Sales. “We already provide the best premium in-flight experience among U.S. airlines. Now we’re thrilled to unveil our remodeled Flagship Lounges and to be the first U.S. airline to offer top-of-the-line dining in the airport. We are proud of our Flagship experience and we hope our customers will agree it’s the best product out there.”

American plans to add Flagship First dining this year at Miami and Los Angeles, and later at Dallas Fort Worth and London Heathrow.

### **Flagship First Check-In**

Additionally, customers on qualifying international and transcontinental itineraries can start their journey with Flagship First Check-In, an exclusive check-in area in JFK’s terminal 8 and other airports, helping them get to the Flagship Lounge faster. Customers will be greeted by dedicated Premium Customer Service representatives who will assist with check-in, check their luggage and escort them to an expedited security line. Flagship First Check-In is also currently available at Chicago O’Hare, London Heathrow, Los Angeles, and Miami, with plans to add it at Dallas Fort Worth.

Visit [aa.com](http://aa.com) to learn more about [Flagship First Check-In](#), [Flagship Lounge](#) and [Flagship First Dining](#), including access policies, locations and more.

### **About American Airlines Group**

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **oneworld**<sup>®</sup> alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](#) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).

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